

Terms of Service & Cancellation Policy

Terms governing the website, online classes, memberships, retreats, in-person practice, and digital products.

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These terms govern your use of **peteryoga.com**, all related subdomains, online classes and courses, memberships, retreats, in-person sessions, and any products or services offered by **Begin Again Productions, LLC** (a California limited liability company doing business as **Peter Walters Yoga**). Throughout this page, "we," "us," and "our" refer to Begin Again Productions, LLC. "You" means you — the visitor, student, member, retreat participant, or customer.

Terms of service

These terms apply to everything you do with us — browsing the site, taking an online class, joining a membership, booking a retreat, showing up to an in-person class or workshop, buying a journal or product. Using any of it means you accept these terms. If you don't, please don't use the service.

WHO WE ARE & WHAT WE OFFER

Begin Again Productions, LLC operates Peter Walters Yoga. We offer online yoga classes, courses, and teacher training; memberships and subscription content; in-person classes, workshops, and private sessions in Marin County, California and elsewhere; international and domestic retreats; digital products (journals, guides, PDFs); and adjacent offerings as we build them.

Some services run on third-party platforms — **Stripe** for payments, **Momence** for class streaming and memberships, **Kit** for email lists, **Resend** for transactional email, **Vercel** for hosting. Their terms apply to you in parallel with these. We don't control how those platforms operate.

ELIGIBILITY & ACCOUNTS

You must be at least 18 to create an account or purchase a service on your own behalf. Minors may participate in classes or retreats only with verified parent or guardian consent and supervision where appropriate.

If you create an account, you're responsible for the credentials and for anything that happens under it. Notify us promptly at namaste@peterwaltersyoga.com if you suspect unauthorized access. We may suspend or terminate accounts at our discretion for conduct that violates these terms.

PAYMENTS & PRICING

Prices are listed in U.S. dollars and processed through Stripe or Momence. Card information is handled directly by the processor — we don't see or store full payment numbers. Recurring subscriptions (memberships, payment plans) renew automatically at the stated cadence until you cancel through your account, through the processor's portal, or by emailing us.

We may change prices for future purchases at any time. Price changes don't apply retroactively to a purchase you've already completed or a payment plan you've already started.

YOUR CONDUCT

- Use the service for personal, lawful purposes only — not to harass, harm, or infringe on anyone's rights.
- Don't redistribute, resell, or publicly share class recordings, course materials, journals, PDFs, or membership content. Everything we publish is for the person who paid for it.
- Don't try to break, scrape, reverse-engineer, or interfere with the site, the streaming platform, or any related system.
- On retreats and in-person events, follow the safety, behavioral, and venue rules we communicate. We can remove anyone whose conduct is unsafe, harassing, or materially disruptive — without refund.

INTELLECTUAL PROPERTY

Everything published under Peter Walters Yoga or Begin Again Productions — class videos and audio, course curricula, journals, PDFs, written essays, photographs, branding, and the Begin Again methodology itself — is owned by Begin Again Productions, LLC or licensed to it, and protected by copyright and other intellectual property laws.

When you buy or join, you get a personal, non-transferable, non-exclusive license to use the material for your own practice. You don't get the right to copy, distribute, publicly perform, modify, or commercially use any of it without written permission.

If you submit feedback, testimonials, or content to us (a review, a class question, a photo you tag us in), you grant us a non-exclusive, royalty-free, worldwide license to use it in connection with the service and our marketing, with reasonable attribution where applicable.

ONLINE CLASSES, MEMBERSHIPS & RECORDINGS

Live online classes happen at scheduled times via Momence or a comparable platform. Membership content includes a library of recordings and live access at the tier you've purchased. Access continues as long as your membership is active and in good standing.

We may add, remove, or adjust class times, instructors, and library content. We aim to give reasonable notice for material changes but reserve the right to make them.

RETREATS & IN-PERSON PARTICIPATION

Yoga, breathwork, and physical practice carry inherent risk. By booking a retreat, workshop, or in-person session, you confirm that you've considered your own physical and mental fitness for the activities, that you've consulted a qualified medical provider if needed, and that you participate at your own risk.

You may be asked to sign a separate **liability waiver, health intake form, and code of conduct** at booking or on arrival. Those documents are part of these terms and prevail in any conflict on the specific topics they cover.

For international retreats: you're responsible for your own passport, visas, vaccinations, travel insurance, and compliance with destination laws. We strongly recommend travel insurance with trip cancellation and medical evacuation coverage — book it the same week you book the retreat.

We may modify itineraries, venues, or instructors for safety, weather, illness, regulatory, or other practical reasons without refund where the program still delivers its substantive intent.

HEALTH & MEDICAL DISCLAIMER

Peter Walters Yoga is not medical care. Nothing on the site, in any class, course, journal, or session is medical advice, diagnosis, or treatment. Consult a qualified medical provider before starting any new physical practice, especially if you're pregnant, recovering from injury or surgery, managing a chronic condition, or have a mental health concern.

Stop and rest if anything in a practice causes pain, distress, or symptoms you don't recognize. Seek emergency care if anything is acute.

THIRD-PARTY SERVICES & LINKS

The site links to and integrates with services we don't operate — Stripe, Mومence, Kit, Resend, Vercel, Substack, Instagram, and others. We're not responsible for the content, practices, or terms of those services. Your interactions with them are governed by their own terms and privacy policies.

DISCLAIMERS

The service is provided **"as is" and "as available."** To the fullest extent permitted by law, we disclaim all warranties — express, implied, statutory — including warranties of merchantability, fitness for a particular purpose, and non-infringement. We don't warrant that the service will be uninterrupted, error-free, secure, or that any specific results will follow from your practice.

LIMITATION OF LIABILITY

To the fullest extent permitted by law, Begin Again Productions, LLC, its members, officers, employees, instructors, and contractors will not be liable for any indirect, incidental, special, consequential, exemplary, or punitive damages — including lost profits, lost data, or pain and suffering — arising from or related to your use of the service, even if we've been advised of the possibility.

Our aggregate liability for any claim arising from or related to the service is limited to the greater of the amount you paid us in the twelve months preceding the claim, or one hundred U.S. dollars (US\$100).

Some jurisdictions don't allow certain limitations of liability. To the extent any provision is unenforceable in your jurisdiction, the limitation applies to the maximum extent permitted by law.

INDEMNIFICATION

You agree to defend, indemnify, and hold harmless Begin Again Productions, LLC and its members, officers, employees, instructors, and contractors from any claim, liability, damage, or expense (including reasonable attorneys' fees) arising from your use of the service, your breach of these terms, or your violation of any law or third-party right.

GOVERNING LAW & DISPUTES

These terms are governed by the laws of the **State of California**, without regard to conflict-of-laws principles. Any dispute that isn't resolved informally will be brought exclusively in the state or federal courts located in **Marin County, California**, and you consent to jurisdiction and venue there.

Before filing anything formal, please write us at namaste@peterwaltersyoga.com with a clear description of the issue. We'll respond in good faith and try to resolve it directly.

CHANGES TO THESE TERMS

We may update these terms from time to time. When we do, we'll revise the "Last updated" date at the top of this page. Material changes will be communicated more prominently — by email to active customers or a notice on the site. Your continued use of the service after the effective date means you accept the updated terms.

CONTACT

Questions about these terms: namaste@peterwaltersyoga.com.
Begin Again Productions, LLC.

Cancellations & refunds

I'd rather you show up than chase a refund. But life moves. Here's how cancellations work across every kind of thing we offer.

SINGLE ONLINE CLASSES

- **Refundable as class credits only**, and only with at least 12 hours' notice before the start.
- No-shows and late cancels are forfeited.

MEMBERSHIPS & SUBSCRIPTIONS

- Cancel anytime through your account, through Momenca, or by emailing namaste@peterwaltersyoga.com.
- Cancellation stops future billing. **The current paid period isn't prorated or refunded** — you keep access through the end of it.
- We don't issue refunds for unused classes within an already-billed period.

ONLINE COURSES, PROGRAMS & TEACHER TRAINING

- Course and program fees are **non-refundable** once the program has started or materials have been released.
- Pre-start refunds: full refund if you cancel more than 14 days before the start date; 50% refund between 14 and 7 days; no refund within 7 days of start.
- You keep access to all delivered materials for the stated access period.
- Significant documented hardships may qualify for credit toward a future program — email and tell us what's going on.

IN-PERSON CLASSES & WORKSHOPS

- Drop-in classes: refundable as credit with at least 4 hours' notice; no refund or credit for no-shows.
- Workshops: full refund or credit with at least 7 days' notice; 50% credit between 7 and 2 days; no refund or credit within 48 hours.
- If we cancel a class or workshop for any reason, you get a full refund or equivalent credit — your choice.

RETREATS & IMMERSIONS

- **Deposits are non-refundable and non-transferable.**
- Final balances are due **90 days before** the start date.
- **No refunds within 90 days** of the start date, including for illness, travel disruption, or any reason outside our control.
- Travel insurance with trip cancellation and medical evacuation coverage is **strongly recommended** — book it the same week you book the retreat.
- Some retreats permit transfer to a replacement participant you secure yourself, subject to our approval. Reach out — we'll help where we can.
- If we cancel a retreat in full, you receive a refund of payments made minus any non-recoverable third-party costs (venue deposits, flights booked on your behalf, etc.) — or equivalent credit toward a future retreat at your election.

DIGITAL PRODUCTS (JOURNALS, PDFS, GUIDES)

- Digital products are **final sale and non-refundable** once the download has been delivered.
- If a download link fails or the file is corrupted, email us and we'll fix it.

HARDSHIP

- Real hardship is real. Email namaste@peterwaltersyoga.com, tell me what's happening, and we'll figure out what's fair — usually a credit toward a future offering.

Reach me about anything on this page: namaste@peterwaltersyoga.com

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